



## Wood Lane End and Redbourn Road Consultation Report

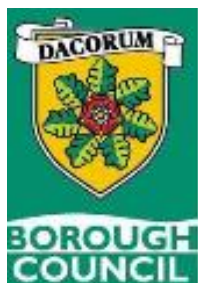
Hemel Hempstead

Dacorum Borough Council

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Created by  
James Grimsdale  
[james.grimsdale@projectcentre.co.uk](mailto:james.grimsdale@projectcentre.co.uk)



**PROJECT  
CENTRE**  
part of Marston Holdings



## DOCUMENT CONTROL

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Reviewed by	Richard Plant		
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Authorised by	Ollie Miller		
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## 1. EXECUTIVE SUMMARY

- 1.1.1 Dacorum Borough wish to implement single yellow line waiting restrictions along Redbourn Road and Wood Lane End in Hemel Hempstead. The reason for introducing these restrictions is to deter vehicles from parking along each of these roads and to improve traffic flow at busy times. The proposals will also improve safety for both road users and pedestrians. Localised consultation was conducted with residents to determine if there was support for the proposals.
- 1.1.2 The statutory consultation period ran from **3rd March 2021 to 24th March 2021**.
- 1.1.3 Four responses were received in relation to the consultation, all from Wood Lane End.
- 1.1.4 Following review of the consultation responses there appears to be overall support towards the proposals with 100% of representations in support of the no waiting restrictions on Wood Lane End. No responses were received from Redbourn Road.
- 1.1.5 It is therefore recommended to implement the restrictions as proposed.
- 1.1.6 One response raised concern regarding the bollards present on Wood Lane End. These proposals would not deter parking in front of the bollards outside of the operational hours which this may affect emergency vehicle access along Wood Lane End.



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## 2. INTRODUCTION

2.1.1 Dacorum Borough Council have carried out this statutory consultation to understand if there is support for the proposed implementation of no waiting restrictions on Wood Lane End and Redbourn Road for the purpose of improving safety and traffic flow. The consultation period ran from **3rd March 2021** for a period of three weeks until **24th March 2021**.

2.1.2 Dacorum Borough Council have been made aware of safety and traffic flow concerns on both Wood Lane End and Redbourn Road.

### 2.2 The proposals:

2.2.1 No waiting restrictions applied to the areas indicated in the attached plan. These restrictions will mean that vehicles may no longer park at these sections of Wood Lane End and Redbourn Road at the following times:

**1. Wood Lane End: Mon-Sat 8:30am-6:30pm**

**2. Redbourn Road: Mon-Sat 8am-6pm and Sunday 10am-5pm**

### 2.3 The Consultation

2.3.1 A letter and plan of the proposals were hand delivered to all addresses located in the near vicinity of the proposals. Public notices were erected along the roads where changes are proposed, a public notice was published in the Hemel Hempstead Gazette and details of the proposals were available to view on the Dacorum Borough Council website.

2.3.2 Residents were asked to submit their comments in relation to the scheme proposals via the [dacorum-consultation@projectcentre.co.uk](mailto:dacorum-consultation@projectcentre.co.uk) email address.

2.3.3 The consultation sought to determine if there is support for the proposals. The following section provides a breakdown of the responses received. Detailed consultation comments can be found in **Appendix B** of this report.

## 2.4 Consultation Responses

2.4.1 4 responses were received in relation to the Wood Lane End & Redbourn Road proposals. The responses were all in support of the proposals. Table 1 below indicates the number of individual responses received either in support or objection to the proposals.

**Table 1**

Road Name	Support	Object
Wood Lane End	3	0
Redbourn Road	0	0
No Address Given	1	0

**Chart 1**



2.4.2 All representations suggested full support towards the scheme.

2.4.3 One representation in specific commented that 'Residents are now experiencing parking problems in the part of the road in question and can face difficulty in accessing their properties. Vehicles parked on the road also often cause an obstruction.' 'So the whole situation is currently unacceptable and needs to be resolved as soon as possible'.

2.4.4 This representation also mentioned concerns regarding bollards on Wood Lane End not addressed by the proposals meaning that access to the entire road is not possible. 'The central bollard is removable to allow emergency service access to that part of the road. Often vehicles block this access by parking immediately in front of the bollards. The concern is that vehicles will still park in front of the bollards during the designated time outside the new parking restrictions - after 6.30pm and Sunday etc.' These bollards in question appear to have been installed between July 2018 and August 2020.



### **3. CONCLUSIONS & RECOMMENDATIONS**

#### **3.1 Conclusions**

- 3.1.1 100% of the representations received in relation to the proposals were in support of the introduction of no waiting restrictions on Wood Lane End. No responses were received from Redbourn Road.
- 3.1.2 One comment raised concern regarding the bollards present on Wood Lane End and how vehicle users may decide to park in front of them effecting emergency vehicle access. The current proposal does not deter this type of parking.

#### **3.2 Recommendations**

- 3.2.1 It is recommended to implement the restrictions as advertised.



## Appendix A – Consultation Material



**DBC Wood Lane End & Redbourn Road Consultation Responses**

**\*All comments are reproduced word for word as written by the respondent**

**Wood Lane End Consultation Responses**

COMMENT	<ul style="list-style-type: none"> <li>• Support</li> <li>• Neutral</li> <li>• Object</li> </ul>
<p>Good morning this email is in response to your letter and to say we wholeheartedly DO AGREE with the parking restrictions to be installed in our road it will stop all the problems we have had and as your head councillors know we have had lots thankyou X wood lane end</p>	
<p>following receipt of your consultation letter dated March 2021 we both can confirm that we support the proposals in place and would endorse the plans to make the Safety and Traffic flow in the areas named above and in your consultation letter thank you</p>	
<p>I write to you to inform you that I am in full agreement with your plans for yellow on Wood Lane End. I live at X Wood Lane end and my wife and I agree with the Monday to Saturday 08:30 - 18:30 restrictions</p>	
<p>I am responding to the notification by Dacorum Borough Council to extend the current parking restrictions in Wood Lane End, Hemel Hempstead.</p> <p>I fully SUPPORT this proposal.</p>	

The extension of the current parking restrictions to the entire length of this part of Wood Lane End is long overdue.

The road has a history of traffic problems which culminated with the road closure with the junction of Buncefield Lane in 2019 after along campaign by residents. We have now moved from up to 3000 vehicles a day using the road as a rat-run, to a peaceful stretch of road that enhances the new Buncefield 'quietway'.

Residents are now experiencing parking problems in the part of the road in question and can face difficulty in accessing their properties. Vehicles parked on the road also often cause an obstruction. When residents ask drivers to park elsewhere they are sometimes met with verbal abuse. So the whole situation is currently unacceptable and needs to be resolved as soon as possible.

In addition to the parking restriction extension in Wood Lane End east, the Council will need to pay particular attention to the area directly in front of the bollards.

The central bollard is removable to allow emergency service access to that part of the road. Often vehicles block this access by parking immediately in front of the bollards. The concern is that vehicles will still park in front of the bollards during the designated time outside the new parking restrictions - after 6.30pm and Sunday etc.

When the road was closed in 2019, residents were promised a no parking zone of about six feet be placed in front of the bollards to keep the area free for emergency vehicles and Council service vehicle access to clean the closed part of the road. Alas, nothing was done.

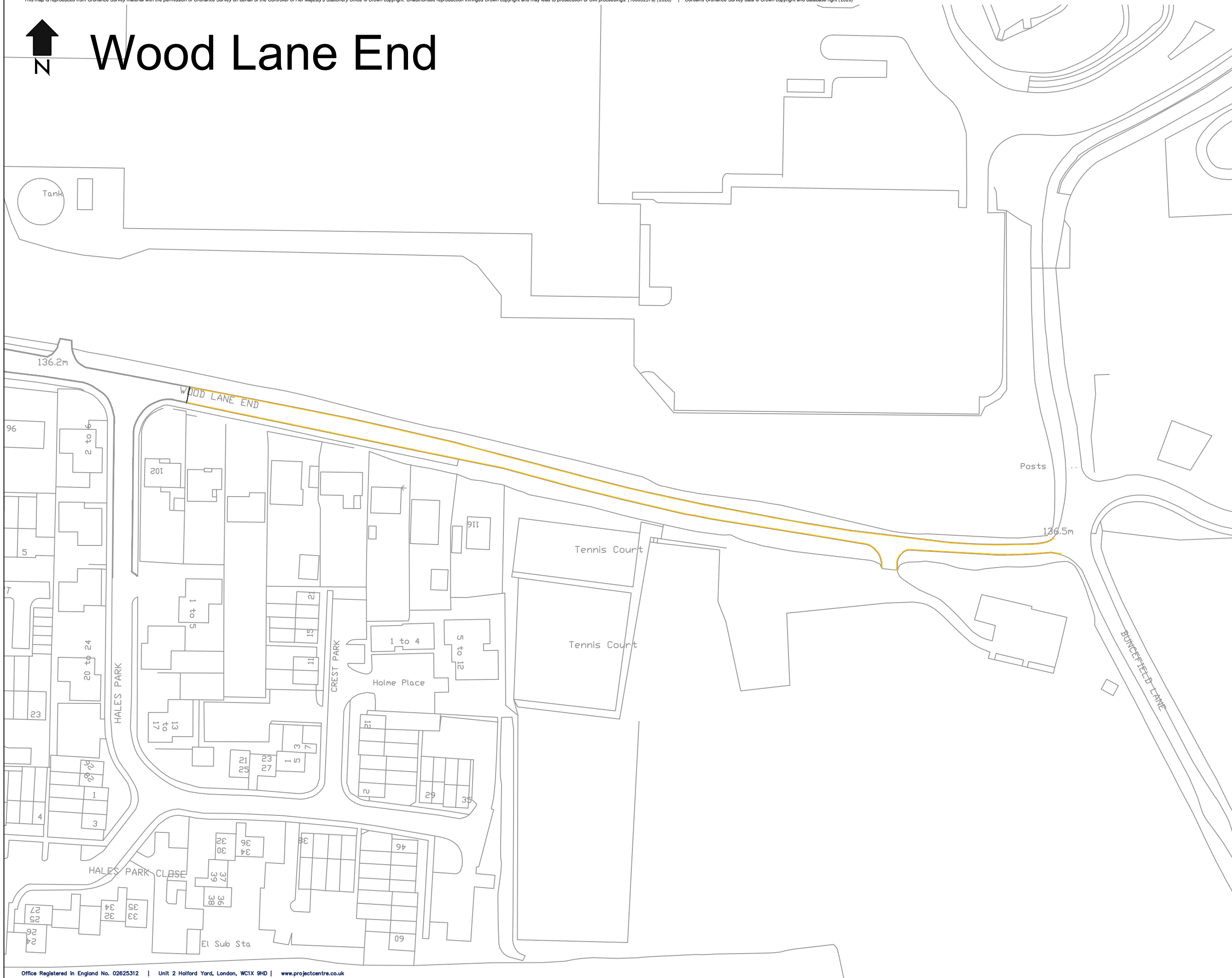
Therefore, the Council needs to resolve this other outstanding issue otherwise it will be solving one problem but creating another.



## Appendix B - Consultation Comments



# Wood Lane End



**Key**

Proposed No waiting (Mon-Sat 8:30am-6:30pm)	
Existing No waiting at any time	

Rev	Date	Description	Drn	Chk	App

This drawing has been specifically prepared to meet the requirements of the named client and may contain design and innovative features which differ from conventional design standards.




 Unit 2 Halford Yard  
 London WC1X 9HD  
 Tel: 0330 0080 855  
 Mail: info@projectcentre.co.uk  
 Web: www.projectcentre.co.uk

**Client**  
  
 BOROUGH COUNCIL

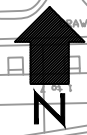
**Project**  
 WOOD LANE END

**Drawing Title**  
 WOOD LANE END  
 PROPOSED

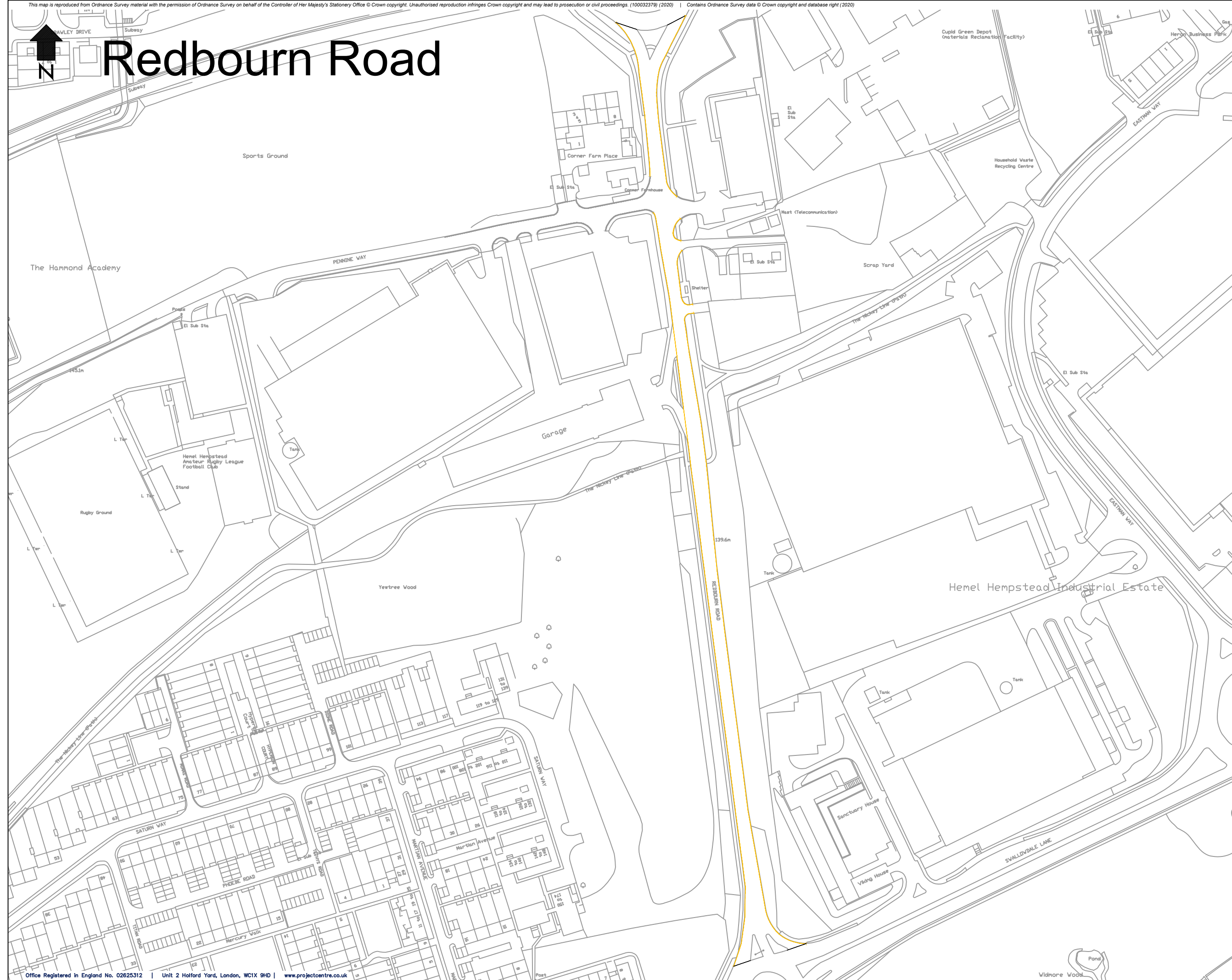
**Drawing Status**  
 FOR INFORMATION

Drawn	Designed	Date	Scale	Size
		JANUARY 2021	1:500	A1

Drawing No.	Rev
1000007137-2-SK01-WLE01	-



# Redbourn Road



**Key**

Proposed No waiting  
(Mon-Sat 8am-6pm,  
Sunday 10am to 5pm) —

Existing No waiting  
at any time =

Rev	Date	Description	Drn	Chk	App

This drawing has been specifically prepared to meet the requirements of the named client and may contain design and innovative features which differ from conventional design standards.



Unit 2 Holford Yard  
London  
WC1X 9HD  
Tel: 0330 0080 855  
Mail: info@projectcentre.co.uk  
Web: www.projectcentre.co.uk

**Client**

**Project**

REDBOURN ROAD

**Drawing Title**

REDBOURN ROAD  
PROPOSED

**Drawing Status**

FOR INFORMATION

Drawn	Designed	Date	Scale	Size
		JANUARY 2021	NTS	A1

**Drawing No.** 1000007137-2-SK01-R01



**PARKING CONTROLS CONSULTATION**

**IMPORTANT DOCUMENTS ENCLOSED**



March 2021

Dear Householder/Proprietor,

### **Statutory consultation: Wood Lane End and Redbourn Road Parking Restrictions**

Dacorum Borough Council intends to implement waiting restrictions on Wood Lane End and Redbourn Road for the purpose of improving safety and traffic flow. This consultation will run from **3<sup>rd</sup> March 2021** for a period of three weeks until **24<sup>th</sup> March 2021**.

Dacorum Borough Council propose the following to achieve these objectives:

- No waiting restrictions applied to the areas indicated in the attached plan. These restrictions will mean that vehicles may no longer park at these sections of Wood Lane End and Redbourn Road at the following times:  
**Wood Lane End: Mon-Sat 8:30am-6:30pm**  
**Redbourn Road: Mon-Sat 8am-6pm and Sunday 10am-5pm**

### **The action that you can take now**

Comments should be submitted in writing or via email to the address listed below, verbal representations (telephone/in person) cannot be accepted as all comments relevant to this consultation will be reported to the Council. In your response, please indicate if you **do** support or **do not** support the proposals.

All consultation responses will be analysed and reported to allow DBC to determine if the proposed changes are supported by residents, businesses and stakeholders. All consultation responses will be analysed by Project Centre on behalf of Dacorum Borough Council. The dedicated email address for your consultation replies is: [dacorum-consultation@projectcentre.co.uk](mailto:dacorum-consultation@projectcentre.co.uk).

When the responses from the consultation have been collated and a report produced, your councillors will decide whether or not to proceed with the changes. If it is decided to proceed with the proposals you will be informed in due course.

During this period anybody may submit comments relating to the proposals. Comments must be made in writing, and should be sent to the address at the top of this letter or via email to [dacorum-consultation@projectcentre.co.uk](mailto:dacorum-consultation@projectcentre.co.uk) to be received by e-mail by 23:59 on **24<sup>th</sup> March 2021** or by last postal delivery to the above address on **26<sup>th</sup> March 2021**.

Electronic copies of the documents are available for inspection online at <https://www.dacorum.gov.uk/home/community-living/parking-and-travel/waiting-restrictions> under the title "New DBC Traffic Regulation Orders" or on request by contacting [parking@dacorum.co.uk](mailto:parking@dacorum.co.uk) until the end of six weeks from the date on which the Order is made if introduced.



All comments received will be reported to the Council who will make a decision on how to proceed after considering the feedback from this consultation.

Yours sincerely,

Dacorum Borough Council working in association with Project Centre Ltd



### **What are the proposals?**

The proposed introduction of no waiting restrictions is to improve safety and traffic flow along Wood Lane End and Redbourn Road.

Please see attached plans for further details.

### **How will the proposals be enforced if introduced?**

The Council's Civil Enforcement Officers will patrol the area at varying times during operational hours to ensure compliance. Any vehicle parked and not complying with restrictions will be issued with a Penalty Charge Notice.

### **What happens next?**

The comments received during the consultation period will be analysed and collated and a report produced for consideration by your councillors who will decide if the proposals should be implemented. If it is decided to proceed with the proposals, a date will be set for the restrictions to be introduced which will be advertised in the public notices section of the Hemel Hempstead Gazette.

### **How will your data be used?**

Data from this consultation will be collected and held by Project Centre and Dacorum Borough Council. The data will be used to produce a consultation report and to provide feedback to Councillors. Individual residents will not be identified in the consultation report without permission. The consultation report will be a public document. The Council's privacy policy can be found at the following link:

<http://www.dacorum.gov.uk/home/tools/privacy-statement>

## DACORUM BOROUGH COUNCIL

### THE BOROUGH OF DACORUM (CHAULDEN TERRACE, LONG CHAULDEN, REDBOURN ROAD AND WOOD LANE END) (RESTRICTION OF WAITING) ORDER 2021

**NOTICE IS HEREBY GIVEN THAT DACORUM BOROUGH COUNCIL** pursuant to arrangements made with Hertfordshire County Council under Section 19 of the Local Government Act 2000 and the Local Government (Arrangements for Discharge of Functions) (England) Regulations 2012, and in exercise of the powers conferred on that County Council under sections 1, 2(1), 2(2) and 4 of the Road Traffic Regulation Act 1984, propose to make the above Order.

The general effect of the Order would be to:

- (a) provide "at any time" waiting restrictions in (a) **Chaulden Terrace, Hemel Hempstead**, both sides, for 15.5 metres north of the northern kerb-line of Long Chaulden (measured on the west side of Chaulden Terrace); and (b) **Long Chaulden, Hemel Hempstead**, the north side, for 15.6 metres west of the western kerb-line of Chaulden Terrace and 15.9 metres east of the eastern kerb-line of Chaulden Terrace;
- (b) provide waiting restrictions that would operate between 8am and 6pm on Mondays to Saturdays inclusive and between 10am and 5pm on Sundays in **Redbourn Road, Hemel Hempstead**, both sides, between its junction with the roundabout situated at the junction of Redbourn Road and Swallowdale Lane and its junction with the roundabout situated at the junction of Redbourn Road and A4147 Link Road; and
- (c) provide waiting restrictions that would operate between 8.30am and 6.30pm on Mondays to Saturdays inclusive in **Wood Lane End, Hemel Hempstead**, both sides, from the common boundary of Nos. 102 and 104 Wood Lane End to its junction with Buncefield Lane.

Electronic copies of the proposed Order, a statement of reasons for proposing to make the Order and drawings showing details of the proposals are available for inspection online at <https://www.dacorum.gov.uk/home/community-living/parking-and-travel/waiting-restrictions> under the title "New DBC Traffic Regulation Orders" or on request by contacting [parking@dacorum.co.uk](mailto:parking@dacorum.co.uk) until the end of six weeks from the date on which the Order is made or, as the case may be, the Council decides not to make all or part of the Order.

If you have any queries about the proposals please contact the Parking Services Team Leader, at the address stated below.

The Council is legally obliged to consider any formal objections and representations to the proposals, which should be sent in writing to: Parking Services Team Leader at the address stated below for consideration and must be received in The Forum by 4 pm on 25 March 2021 or e-mailed to [dacorum-consultation@projectcentre.co.uk](mailto:dacorum-consultation@projectcentre.co.uk) by 11.59 pm on that date.

**Steven Barnes, Parking Services Team Leader, Dacorum Borough Council, The Forum, Marlowes, Hemel Hempstead, HP1 1DN**

**3 March 2021**

## QUALITY

It is the policy of Project Centre to supply Services that meet or exceed our clients' expectations of Quality and Service. To this end, the Company's Quality Management System (QMS) has been structured to encompass all aspects of the Company's activities including such areas as Sales, Design and Client Service.

By adopting our QMS on all aspects of the Company, Project Centre aims to achieve the following objectives:

- Ensure a clear understanding of customer requirements;
- Ensure projects are completed to programme and within budget;
- Improve productivity by having consistent procedures;
- Increase flexibility of staff and systems through the adoption of a common approach to staff appraisal and training;
- Continually improve the standard of service we provide internally and externally;
- Achieve continuous and appropriate improvement in all aspects of the company;

Our Quality Management Manual is supported by detailed operational documentation. These relate to codes of practice, technical specifications, work instructions, Key Performance Indicators, and other relevant documentation to form a working set of documents governing the required work practices throughout the Company.

All employees are trained to understand and discharge their individual responsibilities to ensure the effective operation of the Quality Management System.



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## Accreditations



## Memberships



## Contact

London Head  
Office  
Unit 2 Holford Yard  
London  
WC1X 9HD  
tel: 0330 1358 950

Old Street Office  
29-33 Old Street  
London  
EC1V 9HL

Edinburgh Office  
12 Lower Gilmore  
Place  
Edinburgh, EH3 9NY

Brighton Office  
38 Foundry Street  
Brighton  
BN1 4AT  
tel: 01273 056 122

Manchester Office  
Bartle House  
Oxford Court  
Manchester, M2 3WQ  
tel: 0161 914 9300

Slough Office  
Fourth Floor  
The Urban Building  
3-9 Albert Street  
Slough, SL1 2BE  
tel: 0330 1358 950

info@projectcentre.co.uk • www.projectcentre.co.uk