

Privacy Policy – Moving With Dacorum

This privacy notice explains how Dacorum Borough Council (the Data Controller) will use any personal information we collect about you when you use our services.

It has been written to give you a clear explanation of our data processing practices to safeguard you and your personal information

What information do we collect about you?

- Name, Address, DOB, NI Number and contact details, proof of EU Citizenship
- Supporting Documents – Drivers Licence, Passport etc
- Details of other members of the household
- Financial Information
- Address History
- Landlord Details (Private or Housing Association)
- Details of any owned properties, proof of ownership (Deed Title)
- Details of anyone authorised to act on your behalf
- GP Name and contact details
- Local Connections to any specific locations / villages.

How will we use the information about you?

The information that the Council will collect varies depending on how you use the Council's Services. We are using the information provided in this case because we have a Legal obligation {GDPR Article 6(1)(c)} "processing is necessary for compliance with a legal obligation to which the Council is subject" or {GDPR Article 6(1)(e)} "processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller under the Housing Act 1996, Homelessness Act 2002, Homelessness Reduction Act 2017, Housing Act 2004 and the Housing Grants, Construction and Regeneration Act 1996, The Energy Efficiency (Private Rented Property)(England and Wales) Regulations 2015 to establish a minimum level of energy efficiency for privately rented property in England and Wales. The Council also has an obligation under GDPR Article 6 (1) (a) "Data subject has given consent to processing". In this case, we are collecting personal information so that we can;

- Manage and administer the Moving with Dacorum Scheme
- For the purposes of Safeguarding
- Prevention and detection of Fraud

Special Categories of Data

If you are providing us with special category personal information (such as details about your health), we will be processing this under Article. 9(2) and Article 10.

- Medical Information / Disability Information
- Criminal convictions

Processing of Special Category Data is carried out specifically under the following;

Article 6(1) (c) – processing is necessary for compliance with a legal obligation to which the controller is subject

Article 9(2) (a) – the data subject has given explicit consent to the processing of those personal data for one or more specified purposes, except where Union or Member State law provide that the prohibition referred to in paragraph 1 may not be lifted by the data subject;

Article 9(2) (b) - processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of social security and social protection law.

Accuracy of Personal Data (Article 5(1)(d))

“Personal data must be accurate and, where necessary kept up to date; every reasonable step must be taken to ensure that Personal Data that are inaccurate, having regard to the purposes for which they are processed, are erased or rectified without delay.”

You have a right to request information about you be corrected. Please contact the Housing Needs department on housingneeds.mailbox@dacorum.gov.uk , who will validate the information and update the information in our systems accordingly.

Sharing / Recipients

We may share the information with other recipients for the purposes of carrying out the functions (listed above)

We may share your information with;

- Credit Checks – various companies
- Other Local Authorities and Housing Associations
- Citizens Advice Bureaux
- Turning Point (Health and Social Care only)
- Herts County Council, NHS, NHS Trusts. In respect of a housing application, we will use the Special Category Data provided to assess and verify the individuals housing needs.
- Safeguarding. The Council will share information you have provided to us with other safeguarding bodies in order to assess the suitability and set out a risk assessment framework in respect of an individual or individuals being housed in any of our properties.
- Refuges
- Other internal Council departments; Anti-Social Behaviour Team, Customer Service Unit, Corporate Anti-Fraud, Legal Governance, Finance, Benefits and Council Tax, Homelessness, Tenancy Welfare, Private Sector Housing and other internal housing departments
- G.P – to assess an individual’s physical or mental health condition in support of a Moving with Dacorum application

How long will we keep this information?

We will destroy this personal information in accordance with our [Retention Policy](#). To determine how long we should keep information, we consider what the legislation states and what is good practice. This means we will securely destroy the information once we no longer need it. If you would like to know the specific period of time that relates to your personal information, please contact foi@dacorum.gov.uk

Security and Location of Data

We will ensure that all personal information is kept securely on servers hosted in the United Kingdom.

Access to all our user information is restricted. Only employees who need the information to perform a specific job are granted access to personally identifiable information.

The servers on which we store personally identifiable information are kept in a secure environment that is continually monitored and tested.

Individuals’ Rights

You have a right to request a copy of the personal information that we hold about you. If you would like a copy of some or all of your information, please contact foi@dacorum.gov.uk in the first instance or visit <http://www.dacorum.gov.uk/home/open-data/personal-information>

You may have a right to request erasure of Special Category information (where the lawful basis is consent (information has been freely provided by you in support of an application), and the council do not have a legal obligation to process this information. The Council will consult with the relevant agency; i.e. Police, Health Organisations, Trusts, County Council, Safeguarding Teams, to validate your request prior to consideration of the request to remove.

You have a right to request erasure, rectification or restriction where you have provided the Council information under on the lawful basis of consent (Article 6(1)(a)). You may also withdraw your consent to the Council processing the information you have provided to us under this lawful basis. Please contact foi@dacorum.gov.uk in the first instance.

Notification of changes

From time to time, it will be necessary to update this Privacy Policy. This is in order to ensure our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

If at any point, we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will notify users. Users will have a choice as to whether or not we use their information in this different manner. We will use information in accordance with the privacy policy in force at the time the information was collected.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to make your use of the internet better. For further information on how we use these and how you can control it, please visit <http://www.dacorum.gov.uk/home/cookies-policy>

Our Data Protection Policy

We have a General Data Protection Regulation (GDPR) Policy in place and this can be found [here](#):

Data Protection Officer

Our Data Protection Officer for the purposes of Articles 37 to 39 of the General Data Protection Regulation is the Information Security Team Leader (Legal Governance). You can contact them by emailing foi@dacorum.gov.uk or calling 01442 228538.