



Fire Safety Policy

Information for people living in supported housing

Structural protection

Our supported housing schemes have built in fire safety features to help keep you safe. To limit the spread of fire walls and doors are designed to hold back fire and smoke should you need to evacuate the building.

Advice on what to do in the case of fire is below.

If you discover a fire in your flat:

- Close the door to the room where the fire has started.
- Leave your flat, closing the front door behind you and sound the fire alarm from the nearest fire alarm call point by breaking the glass.
- Your fire alarm system is linked to a control centre who will call the Fire service.
- Go to the assembly point and wait for advice from the Fire Service.
- Do not use the lift or go back to your flat to collect any belongings.

If you become trapped in your flat because the fire is between you and the front door:

- Go into a room which is unaffected by smoke, preferably one which faces the outside of the building.
- Place items like towels or a bedspread along the bottom of the door to prevent smoke entering the room.
- Call the Fire Service by dialling 999.
- Open the window and shout to gain attention.
- Wait for the Fire Service to arrive.

If you hear the fire alarm sound:

- If you are in a communal area, leave the building by the nearest fire escape. Go to the assembly point and wait for advice from the Fire Service.
- If you are inside your own flat, check to make sure there is no fire or smoke.
- Stay in your flat if you believe that you are not in any immediate danger.
- Keep your front door closed.

Additional fire safety measures:

- Do not use the lift.
- Do not prop open fire doors or alter them in any way.
- Do not store any items in communal areas.
- Do not attempt to fight the fire yourself.

