



Your Council Tax 2024/25

In setting the budget and Council Tax levels for 2024-2025, the Liberal Democrats have concentrated on being able to maintain a high level of services to residents, and will continue to do so through the coming year despite recent economic shocks.

We collect Council Tax on behalf of Dacorum Borough Council, Hertfordshire County Council, the Police and Crime Commissioner for Hertfordshire and the Parish and Town Councils, but only 10.6 per cent of what we collect comes to our Council. The rises in Council Tax for each organisation are set by the organisations themselves, Dacorum's rise being 2.99 per

cent. This equates to £6.66 per year for a Band D property.

This leaflet gives details of the council services provided and cost of living support assistance available to residents. You are also invited to sign up to our new consultation portal and other sources of information.



Councillor Ron Tindall, Leader of the Council

Understanding who collects your money, how your money is shared and how it is spent

This information shows how your Council Tax is shared among the three separate organisations, which organisation is responsible for which services and who to contact if you need help with that service.

Who collects your money?

We collect your Council Tax on behalf of Dacorum Borough Council, Hertfordshire County Council, the Police and Crime Commissioner for Hertfordshire and the Parish and Town Councils in Dacorum.

How is your money divided?

Every £1 of your Council Tax is shared in the following way:

77.8p	Hertfordshire County Council
10.6p	Dacorum Borough Council
11.6p	The Police and Crime Commissioner for Hertfordshire

Staying in touch

MyDacorum is a secure and easy way of accessing our services. By signing up you can take advantage of benefits including bin collection reminders, quicker payments and you can view your Council Tax statements online. To sign up visit: www.dacorum.gov.uk/mydacorum

Keep up to date with Council news by signing up to our residents' email Dacorum Life: www.dacorum.gov.uk/dacorum-life

Visit Let's Talk Dacorum to take part in Council consultations www.letstalk.dacorum.gov.uk
For information about all our services, visit: www.dacorum.gov.uk

Social media: www.facebook.com/dacorum @DacorumBC @DacorumBC



Sign up to our garden waste subscription service

www.dacorum.gov.uk/garden-waste





How is your money spent?

Example based on a band D property

11.6%



£251.00 (based on band D property)

11.6 per cent of your Council Tax bill goes to fund policing and crime prevention, including:

- Setting a five-year Police and Crime Plan and determining local policing priorities
- Driving down crime and providing an efficient and effective service for the public.

Who to contact:

To find out more about the role of The Police and Crime Commissioner for Hertfordshire www.hertscommissioner.org

To contact the Police call:

Non emergencies: 101
Emergencies: 999

£229.29 (based on band D property)

Dacorum Borough Council provides a range of services for its 155,000 residents. 10.6 per cent of your Council Tax bill goes to fund these important services, including:

- Bins and Recycling, including collection of 12 million waste and recycling bins per year
- Keeping streets and parks clean and tidy, including 62 play areas, 5 Green Flag parks and 2 Queen Elizabeth II Fields in Trust
- Funding our Place Strategy and economic growth work and support for local businesses. Place Strategies are multi-agency programmes which will guide the transformation of our key towns.
- Environmental Health Services, including pest control, food inspection, advice and anti-social behaviour
- Licensing
- Community Grants, including funding and support for community groups
- Planning Services, including the Local Plan, planning permission and enforcement
- Housing Advice and Benefits, providing advice to those in housing need and

processing housing benefit, Council Tax support and discretionary housing payments.

Value for money

The average household (band D) pays £19.11 per month (equivalent to 63p per day) to fund the full range of services listed.

Who to contact:

If you have any issues or require help with any of these services, please contact Dacorum Borough Council directly.

Dacorum Borough Council
www.dacorum.gov.uk

General enquiries: 01442 228000

10.6%



Council Tax bands

The amount of Council Tax each household pays per year is based on the value of the property. This excludes town and parish council charges (if you live in areas served by Town and Parish Councils, you will also pay an extra charge for their services).

Band A	Band B	Band C
£1,444.02	£1,684.70	£1,925.37
Band D	Band E	Band F
£2,166.04	£2,647.38	£3,128.73
Band G	Band H	
£3,610.06	£4,332.08	

Your Council Tax bill states which band applies to your property. You can also check your Council Tax band by visiting: www.gov.uk/council-tax-bands

77.8%



£1,685.75 (based on band D property)

Hertfordshire County Council provides a substantial number of services. 77.8 per cent of your Council Tax bill goes to fund these important services, including:

- Adult Social Services
- Children's Social Care, including adoption and fostering
- Schools and Education
- Libraries and Archives
- Highways, Roads and Pavements, including reporting faulty street lights, potholes or roadworks
- Recycling, Waste and Environment
- Births, Deaths, Marriages and Citizenship
- Health in Hertfordshire
- Fire and Rescue, including fire stations and rescue services
- Business and Trading Standards.

Who to contact:

If you have any issues or require help with any of these services, please contact Hertfordshire County Council directly.

Hertfordshire County Council
www.hertfordshire.gov.uk

General enquiries: 0300 123 4040
www.facebook.com/hertscountycouncil
X @hertscc



Cost of living support

To ensure you have access to all the information you need, we are sharing useful local, county and national contact details on a wide range of help and support available, that could benefit you, a relative, friend or neighbour.

Local

Dacorum Borough Council

You can find more information on where to get cost of living support on our website.

01442 228000

www.dacorum.gov.uk/cost-of-living

Age UK Dacorum

Working across Dacorum to improve the quality of life for older people.

01442 259049

www.ageuk.org.uk/dacorum

Citizens Advice Dacorum

Offers information and support online and in person.

0800 144 8848

www.dacorumcab.org.uk

Dacorum Community Trust

An independent charity that provides a range of practical support, including beds, cookers, fridges, children's equipment, bedding and kitchen starter packs and emergency energy vouchers.

01442 253216

www.dctrust.org.uk

Dacorum First Credit Union

Provide people who live or work in Dacorum with a simple and affordable way to save and borrow money.

office@dacorumfirst.co.uk

www.dacorumfirst.co.uk

01442 240250

Dacorum Foodbank

The Dacorum Foodbank, run by DENS, is part of a nationwide network of food banks, supported by The Trussell Trust, working to combat poverty and hunger across the UK.

01442 250969

www.dens.org.uk/our-services/foodbank/

Dacorum Healthy Hub

Free information, advice and support to help you stay healthy and well.

www.healthyhubs.org.uk

Hemel Hempstead Community Fridge

On Wednesdays and Saturdays at Highfield Community Centre you can get good surplus food for free or donate food you know you won't eat.

www.facebook.com/HemelFridge

Highfield Community Centre, Fletcher Way, Hemel Hempstead HP2 5SB

Opening hours:

Wednesday 11am - 12pm

Saturday 11am - 12pm

Countywide

Hertfordshire County Council

Find sources of advice and practical help to manage finances and make savings while also helping the environment.

0300 123 4040

www.hertfordshire.gov.uk/about-the-council/news/news-archive/help-to-manage-the-cost-of-living

HertsHelp

Trained friendly advisors are on hand to offer confidential assistance and can put you in touch with helpful services and support locally.

info@hertshelp.net

www.hertshelp.net

0300 123 4044

National

Department for Work and Pensions (DWP)

0345 6060 265

www.gov.uk/government/organisations/department-for-work-pensions

Help for Households

The Government's Help for Households website gives you access to more than 40 different Government schemes available to help with the cost of living, including new one-off payments as well as existing benefits and schemes.

helpforhouseholds.campaign.gov.uk

Mind

For information and support about mental health services.

0300 123 3393

info@mind.org.uk

www.mind.org.uk

Scan here to find more information on where to get cost of living support on our website.



WE CAN GET TO NET ZERO AS A BOROUGH BY:



**USING SUSTAINABLE
TRANSPORT**



**IMPROVING LOCAL
BIODIVERSITY**



**SAVING ENERGY
AT HOME**

Join the Dacorum Climate Action Network and pledge to make positive changes. Together we can reduce emissions and create a healthier environment for future generations.

TOGETHER, DACORUM CAN!

WWW.DACORUM.GOV.UK/DACORUMCAN



**THINK
GLOBAL
ACT
LOCAL**